



HP HOMECARE

EXCEPTIONAL BESPOKE CARE

DAY CARE

NIGHT CARE

24-HOUR CARE

COMPLETE PERSONAL CARE

LONG-TERM CHRONIC CARE

SPECIALIST NURSING



London's specialist home care provider for absolute peace of mind

PROVIDING HOSPITAL CARE AT HOME

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Day & Night Care

(Post-hospital or long-term chronic care at home)

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Specialist Nursing Care:

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By appointment in your home. Contact us



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“

It is such a privilege to attend private hospitals and clinics to meet our prospective clients. We not only assess their treatments as inpatients, but also understand their personal and cultural needs and wishes. By closely collaborating with their private GPs and Consultants we ensure that once clients are discharged, we deliver appropriate, parallel levels of care to them at home. ”



Michele Jogee
Director of Homecare





HP HOMECARE
EXCEPTIONAL BESPOKE CARE

Health Professionals Homecare Hospital Care at Home: Night and Day...

Our Heritage and Approach

Situated in St John's Wood, north London, Health Professionals Homecare has been delivering exceptional private nursing and private care at home in and around London for almost 20 years.

From the outset, we assess and understand our clients' care, personal and cultural needs; get to know their families, their Multi-Disciplinary Teams (including private GPs and Consultants) and ultimately, build relationships that make a positive difference to their lives.

Our Services

Our clinically-led and individually tailored Hospital at Home Services span Day Care, Night Care, 24/7 Care, Specialist Nursing, Complete Personal Care and Long-Term Chronic Care.

Our Nurses and Carers

Each of our nurses and carers are personally vetted at our London St John's Wood Home Nursing office and all have a minimum of two years' experience in delivering care in home environments. They are therefore as competent in administering drugs via tube or peg or dressings management, as they are in daily care routines. Most significantly, they're all hand-selected as people we'd like to have looking after ourselves, should we need care at home.

Our Values

We're... Compassionate. Competent. Committed. Caring.



DAY AND NIGHT CARE

Specialist Nursing & Personal Care Service



Day Care

Night Care

Specialist Nursing Care at Home

24-hour care

Liaison with Private GPs,
Consultants & Therapists



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Experienced Nursing, Committed & Caring

It is not always easy to accept that either we, or our loved ones, require care either following a hospital stay, due to ongoing illness, or perhaps because living independently is becoming increasingly difficult with age.

Although if care is required, being cared for in your own home maintains as much comfort and independence as possible.

Our carefully selected, trained, and experienced specialist nurses and carers not only have the skills and experience required to meet our clients' clinical and personal needs but we endeavour to complement their characters and interests with their clients. After all, whether we administer care by day, night or over 24-hours, our staff and our clients become part of each other's lives...

Working in close collaboration with clients' GPs, consultants, and therapists, we ensure that transition from hospital to home is safe, secure, and successful.



SPECIALIST NURSING CARE AT HOME

Rapid response general surgical care

Post-stroke rehabilitation

Post-orthopaedic surgery care/rehabilitation

Palliative care

Intravenous administering of medication

P.I.C.C. Line/TPN/NG Feeding

Multi-Disciplinary Team Liaison



“

I have used Health Professionals Homecare for a number of years. My first point of contact is always Michele Jogee and I am always impressed by her diligence and professionalism. The standard of nursing is high: her nurses are skilled, professional, and caring. Health Professionals Homecare is particularly adept at managing patients who are being discharged from hospital back into the community, and Michele ensures that the care package is tailored to the individual's needs, keeping me informed of my patient's clinical care throughout.

”

Dr Michael Barrie, Coombe Medical Practice,
Kingston-upon-Thames.

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Specialist Nursing

However excellent the standard of hospital care received, often the only environment that truly aids a person's wellbeing is...

home.

In close collaboration with private General Practitioners (GPs) and Consultants, our clinically-led Hospital Care at Home service continues complex care in the comfort of our clients' own environments. Our specialist nursing provision enables earlier hospital discharge because we visit our clients in hospital pre-discharge, getting to know their range of medical and personal needs. Our care starts in hospital, and continues at home.

“Our first contact with Health Professionals Homecare was several years ago. Michele Jogee came highly recommended and did not disappoint. Her intelligent and careful assessment of my mother-in-law H's needs post-hip replacement was combined with a professional and compassionate approach. The encouragement and help with rehabilitation were excellent and my mother-in-law was able to regain her independence.”

Mrs J Moss



PROGRESSIVE NEUROLOGICAL DISORDERS

Including

♥ *Dementia Care - Including*

Parkinson's Disease

Alzheimer's Disease

Vascular Dementia

♥ *Motor Neurone Disease*



“

Two years ago, we began support on a regular basis as my mother-in-law's dementia, and thus, her vulnerability increased. Her two main carers Melissa and Patricia, along with others in the team, show great sensitivity, humanity, and practicality. H's personal preferences, and her love of her home are respected, whilst through their companionship she has been able to retain her joy of life.

”

Relative of client Mrs J Moss.

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Dementia Care

Dementia is clinically diagnosed in stages (early, middle or late) but irrespective of its advance, our person-centred and individualised care is delivered sensitively and professionally in a client's home. Each client is assigned a dedicated specialist nurse and/or carer giving a vital familiarity in their lives. This gives tremendous reassurance to their families too.

Parkinson's Disease

The condition presents with associated mobility challenges, such as slow motor movement and rigidity (stiffness). People with dementia-related conditions are particularly prone to viruses and bacteria so being cared for at home greatly lessens the risk of infection. Our specialist nurses are well trained and knowledgeable not only in the required medication treatment regime, but also in rapidly identifying the potential signs of common conditions such as Urinary Tract Infections and depleting hydration, that could severely impact a person's mobility and overall, their cognition.

Motor Neurone Disease (MND)

Sufferers can be impeded in the way that they walk, talk, eat and breathe, and in some cases, the way that they think and behave. Complex nursing is required to administer alternative methods of feeding, and it often progresses to palliative care.

In such circumstances, being cared for at home by our specialist nurses enables higher quality of life for however long that might be.



ONCOLOGY

Including

Pre-and post-diagnosis of cancer
Specialist IV Therapy (Chemotherapy)
End-of-life care
Multi-Disciplinary Team liaison



“

The service provided by Health Professionals Homecare was extremely smooth. There were no areas of concern whatsoever, and my patient was extremely satisfied with the excellent standard of nursing care.

”

Professor Andrea Frilling - MD, PhD, FACS, FRCS, FEBS Professor of Surgery, Chair in Endocrine Surgery, Honorary Consultant Surgeon, Department of Surgery and Cancer, Imperial College London.



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Skilled and Sensitive Nursing

Treatments for cancer can be extremely invasive impacting patients both emotionally and physically. Our specialist nurses are skilled and sensitive and know just how to be even in the most delicate situations. Equally, they are extremely diligent and closely monitor our clients to detect any presence of neutropenia, a common occurrence among patients undergoing chemotherapy.

Being cared for at home, to hospital standards, means so much to our Oncology clients. We usually visit them in hospital before they are discharged, giving us the opportunity to speak to their medical team and family members to fully understand their needs. Our relationship of care starts in hospital and continues at

home...



DIABETES MANAGEMENT

Including

Support for Insulin-dependent

Type 1&2 Diabetics

Hyper and hypo episode management

Blood and Cholesterol level monitoring

Emotional support and companionship

Multi-Disciplinary Team Liaison



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Diabetes Support at Home

Living with Diabetes isn't just about blood sugar level management, of course, but it is a major part of daily life for Diabetics. To ensure that our nurses and carers are fully proficient in the detection and management of hyper and hypo sugar level episodes, we provide in-hospital training supported by clearly documented protocols to be followed when caring for our Diabetic clients.

A core element of our care is helping our clients to adapt and adopt their daily diet and exercise routines, in order to stabilise blood sugar levels and to, wherever possible, prevent episodes.

“I've worked as a Specialist Diabetes Nurse both in hospital environments, and clients' homes in and around London, for many years. Monitoring diabetes in terms of blood cultures and sugar levels in a home setting requires as much diligence as when in a hospital, but the difference is being able to really care one-to-one for a client and give them the clinical and personal time and attention they deserve, still as part of a multi-disciplinary team. I feel fulfilled in my work and always supported by Health Professionals Homecare to be the best I can be for any client, at any time...”

Mr Herman Visser – HPH Specialist Nurse



BY REFERRAL

Clinicians & Private Hospitals

Design and development of personalised Care Plans

Hospital-to-home risk assessment

Ongoing Multi-Disciplinary Team collaboration
from hospital to home



“

Health Professionals

Homecare is particularly adept at managing patients who are being discharged from hospital back into the community, and Michele ensures that the care package is tailored to the individual's needs, keeping me informed of my patient's clinical care throughout.

”

Dr Michael Barrie,
Coombe Medical Practice,
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Multi-Disciplinary Approach

Our working relationships with private GPs, consultants, and hospitals in and around London have been diligently established over many years. Led by our Director of Homecare Services, Michele Jogee, we are invited to visit clients in their private hospital settings, prior to discharge.

In consultation with clients' medical teams, we understand their clinical needs and personal preferences, enabling us to develop a personalised care plan and undertake a preliminary risk assessment for hospital-to-home transition. Once a client is at home, we maintain our multi-disciplinary approach with hospital clinicians, and other professionals within a client's Care Plan. It is an approach that ensures full transparency of a client's physical and mental wellbeing, for the professionals involved, and for family members.



SPECIALIST CARE

If you or your loved one require specialist nursing or care...



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My late parents were able to spend the last nine years of their life together at home thanks to Health Professionals Homecare. Michele Jogee first responded to my emergency call on Christmas Day. She ensured that the appropriate level of care (nurse or carer) was there for my parents throughout. She and her team were professional, efficient, friendly, and truly caring. I have frequently recommended Health Professionals Homecare to others, and I would not hesitate to do so again.

”

Claire Bailey

*London's specialist home care provider
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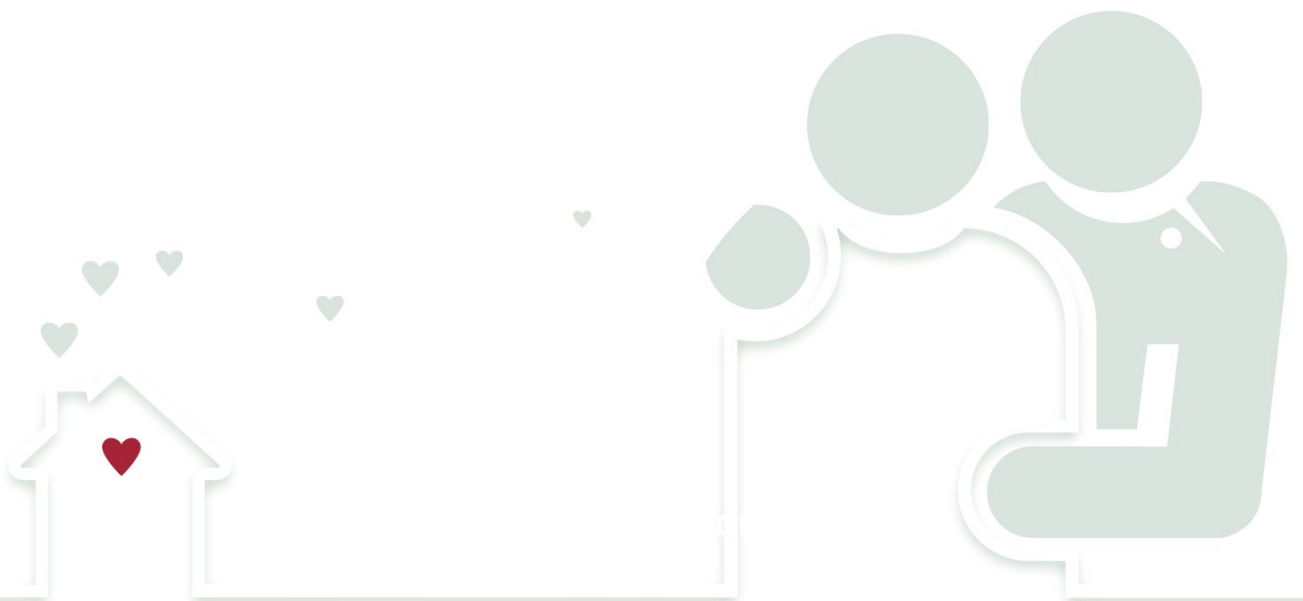
When you or your loved one require specialist nursing or care...

Knowing how and when to engage care at home for you or a loved one, especially at short notice, can be somewhat daunting. At Health Professionals Homecare, we strive to make this process as clear and straightforward as possible.

There is the opportunity to enquire online but equally, our Director of Homecare Services, Michele Jogee, is always more than happy to discuss your requirements, and offer advice, in a confidential telephone call.

Be cared for in comfort, at *home*

When illness onsets, being cared for at home can make such a positive difference to wellbeing and quality of life, whatever the prognosis. Familiarity of surroundings mean that our clients can retain their sense of identity whilst receiving the clinical treatment and care that they need.



COVID-19

Our Assurance...

“I am very proud to say that throughout the peak of the Pandemic in London, by adhering to strict medical- and science-led guidelines relating to viral transmission prevention, we have maintained our Hospital at Home services to our clients. I commend not just my team of nurses and carers, but also the families of our clients who without exception worked with us closely to ensure that their loved ones were kept safe at all times.”

Michele Joguee, Director of Homecare, Health Professionals Homecare



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Specialist Nursing

During these unprecedented times, Health Professionals Homecare is committed to ensuring that public healthcare guidance relating to the COVID-19 Pandemic risk interventions to prevent infection and transmission are consistently adhered to.

Equally, our close collaboration with our clients, their families and their Multi-Disciplinary Teams (including private GPs and Consultants) means that there is reassurance that we understand the levels of care required, and also practise within Care Quality Commission (CQC) guidelines.

Our depth of approach and commitment to delivering excellent care means that

- *our clients continue to feel safe in their own homes*
- *their Multi-Disciplinary Teams confidently refer clients to our Hospital Care at Home service*
- *our nurses and carers wear freshly laundered uniforms before every client visit*
- *our nurses and carers are regularly screened and tested for COVID-19*
- *we maintain strict consistency of nurses and carers to clients not only for relational reasons but also to minimise the number of people visiting their homes*



